Contacting Little Jungle – School of Early Childhood

Below you will find some common reasons to contact us, and our preferred contact method. Please note that our office hours are 09:00 to 18:00, Monday to Friday. So please feel free to email, or leave a voice mail outside of these hours.

If your query is urgent please call, rather than send us an email.

Reason for contacting Little Jungle	Who to contact at Little Jungle
 Child attendance and absence (late arrival / pick-up, sickness, holiday, extra ad-hoc sessions) Changes to pick-up arrangements Messages for Team Managers to get in touch with you 	School Office hello@littlejungle.co.uk or 0207 277 7171 option 1
 General queries, settling-in, transitioning, and general feedback Child settling-in and transition planning Termination of attendance 	Maria (Operations Manager) maria@littlejungle.co.uk or 0207 277 7171 option 1
 Strategies and advice on child development Change in regular attendance requests Complaints 	Caroline (Director) caroline@littlejungle.co.uk or 0207 277 7171 option 1
Child welfare and safeguarding concerns	Caroline (Director) caroline@littlejungle.co.uk or 0207 277 7171 option 1 Or any of the named Designated Safeguarding Leads (DSL). Please contact the phone number above to ask to speak to one of the DSLs.
Waiting list updates and admissions queries	admissions@littlejungle.co.uk
 Finance, billing and payment queries Funding Childcare vouchers or tax free childcare 	Tarek (Finance Director) tarek@littlejungle.co.uk or 0797 173 8533
• Emergencies	Caroline (Director) 0786 644 1808 Tarek (Director) 0797 173 8533